



April 24, 2007

Dear Valued Internet Customer:

I am pleased to announce that Wildflower Internet has recently purchased Grasshoppernet Internet Services.

Let me start by assuring you that your email address, username, dialup number, service price, and most other aspects of your account will NOT change as a part of this transition. Please be assured that you can continue to use your internet service just as you have in the past. We do however, plan to upgrade spam/virus filtering and add additional payment options - all free of charge.

As of April 9<sup>th</sup>, 2007, there are a few changes we need to make you aware of. First, please take note of this new support information:

1-866-844-6381 (toll free)  
[support@wildflower.net](mailto:support@wildflower.net) / [billing@wildflower.net](mailto:billing@wildflower.net)  
Monday - Thursday: 8am to 9pm  
Friday: 8am to 7pm  
Saturday: 11am to 6pm

Secondly, we request that any customers who currently pay by check begin mailing payments to: **PO Box 348, Buhler, KS 67522**. We will continue to offer payment drop-offs at Stewart Hardware Store in Valley Falls. You may also pay/view your bill online at [www.wildflower.net/billing](http://www.wildflower.net/billing). Please be aware that we send invoices 25 days in advance of their due date and that all payments are due the day the service period starts. Unless you contact us otherwise, we will email you a monthly statement.

Thirdly, we have attached an auto payment form with this letter if you wish to sign up for automatic payment withdrawal via credit card or bank account. If you sign up for either of these methods and mail or fax back the form, you will be eligible for a discounted monthly rate of 19.95. Simply write "discount rate" on the form.

We would like to also offer you an opportunity to sign up for high speed DSL service. Our current rate for DSL service in your area is \$29.95 / mo. Please email [billing@wildflower.net](mailto:billing@wildflower.net) or call our 800 number if you wish to sign up. We realize many of our new customers live in rural areas not yet served by our DSL. Please be assured we are working on getting a high speed solution to all of our customers, and please do not hesitate to call in and see if it is available.

Please feel free to browse around our websites for more information about us and how we can service you in both new and existing ways: [www.wildflower.net](http://www.wildflower.net). For a range of frequently asked questions, including answers to many questions regarding this change, visit [www.wildflower.net/FAQ](http://www.wildflower.net/FAQ).

PO Box 348 ~ Buhler, KS 67522 ~ 866-844-6381 ~ Fax 866-459-2829

[www.Wildflower.net](http://www.Wildflower.net)

*Local service is our specialty*




Let me take a brief moment to welcome you to our company. Wildflower is located in Buhler, KS, a small Central Kansas town of 1400 people where we derive our small town characteristics that help us provide that local touch for all our customers. From there, we operate all of our services including dialup, DSL, computer service and consulting, and much more.

Finally, I would like to mention that we intend to keep a local focus with our business in your town. We plan to support area businesses, organizations, and schools in all the ways we can, as we know the success of the communities we service is paramount to our own success as a provider of local services. The previous owners (the Kearns family) sold us Grasshoppernet based on our promise to treat you, the customer, fairly and even to upgrade and improve the services wherever possible. We plan to do so.

I want to extend a small-town welcome to you, our newest customer, and want to thank you for your continued business!

Sincerely,



Daniel P. Friesen  
President

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**[www.Wildflower.net](http://www.Wildflower.net)**

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